

Vital Research is Conducting a Survey of Families on Behalf of DDDS

Help us identify gaps in service delivery by participating in a survey! The Delaware Division of Developmental Disabilities Services (DDDS) is surveying a random sample of family and legal guardians of adults (18+) with intellectual or developmental disabilities who receive case management and at least one additional service.

COMING FEBRUARY 2021

**YOUR INPUT
MATTERS!
DDDS WANTS
TO HEAR FROM
YOU!**



DDDS is sending surveys to some families or legal guardians of adult members who live in the family home, receive residential habilitation, or supported living. **Your answers will help us improve services!**



Answers are confidential



30–45 minutes to complete

WHAT TOPICS ARE COVERED IN THE SURVEY?

Each survey will address areas important to you and the person receiving services. This year we also want your feedback about how COVID-19 has affected your lives. Example topics include:

- Employment
- Respect/Rights
- Service Planning
- Community Inclusion
- Choice
- Health and Safety

Effects of COVID-19 on:

- Changes in Services
- Technology Access
- Support
- Personal Needs

WHAT DO I NEED TO DO IF I GET A SURVEY?

You have two options to complete your survey. This year we are excited to offer the option for you to complete it online!



ONLINE

The survey sent by mail and email will include a unique ACCESS CODE you can use to complete the survey online.



PAPER

Fill out the paper survey you received in the mail. Return in the postage-paid envelope.

QUESTIONS?

VISIT OUR WEBSITE:

<https://www.dhss.delaware.gov/dhss/ddds/nci.html>

EMAIL OR CALL: Vinthia Wirantana

Vinthia.Wirantana@delaware.gov or 1-888-320-3559



**VITAL
RESEARCH**



DELAWARE HEALTH AND SOCIAL SERVICES
Division of Developmental Disabilities Services

